



Derby Bosnia Herzegovina Community Association

“One Stop Shop” DBHCA, DRF, ncise Derbyshire



ANNUAL REPORT 2012-2013

Remarks from Hajrija Halilovic, chairperson

18 Years later — New Centre

- Founded in January 1995
- Established as a Charity in 1998,
- Openness and supporting
- Sustainability for years
- Future vision and cooperation
- Funding secured for next 1 year
- Strong Management
- Accountability/Flexibility
- Voluntary organization



For last several years I have been involved in the Management Committee of this wonderful organization. I want to thank to all those who have at last year the AGM showed the confidence to my previous work and elected me as a chair again. No chairperson, so neither me couldn't perform a chair duties without support of the other members of the Management Committee, who were leading this organization since the beginning, back in 1995. I am privileged to thanks to all previous chairpersons of the organization and to all former and present members of the Management Committees. I also want to thank to all volunteers from DRAC, from ncise and

those Bosnians volunteers who participate in the preparation of refreshments for our important events, volunteers within B-H Supplementary Schools,

Chairperson Hajrija Halilovic is giving the gift of thanks to Ambassador of Bosnia Herzegovina in London, His Excellency Mustafa Mujezinovic. Open Day

volunteers engaged at the Reception as well as those occasionally volunteers those helping us during Holocaust Memorial Day, Refugee Week, Statehood Day, Opening of the Bosnia & Herzegovina Centre or other occasions. I also would like to thank to our employees, whose work is little known in the community and the most of their work has been seen once they have solved somebody problem. To mention, that amongst many new communities in Derby, only

our Community Association provide through direct collaborative work with DRF and NCISE, services to people from our background and to other ethnic communities, to all Asylum Seekers and refugees. Our work is proving every day progresses in serving an even this recession is not a major problem.

It's now four years since I've been Chair of the Association, and perhaps it is time for younger generation to start to think to overcome to manage this excellent Organization. A move that was made two years ago of collaborative work between DBHCA, DRF, NCISE has proved to be an excellent model for future work under the name "One Stop Shop". On the basis of that model we received a grant from the Derby City Council at a time when many regular grant recipients dropped from further funding. We made joint application to Big Lottery Fund **(next page)**

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Finances & Balance sheet 2013

Income Account	2012	2013	Surplus Deficit for year	10588	126
Grants	80970	91706	Transfer between Funds	0	0
Donation	390	431	Fund Balance brought	390287	400875
Subscription. Misclen.	861	2607	Revaluation of assets	- 50000	
Fundraising	5143	3949	Fund balance carried for	400875	351002
Total	87364	98693			
Expenditure Account	2012	2013	Balance Sheet		
Salaries & Assoc. cost	55949	61103		2012	2013
Travel and trainings	5620	5920	Fixed Assets		
Freelance fees	1114	785	Building at market value	0	300000
Telephone, Fax, Station	3974	5157	Current Assets		
Rent & Equip. Cost	715	8045	Balance at bank	55075	50702
Heating, Lighting, util.	1797	3966	Petty Cash	300	300
The Centre maintenance	778	3234	Debtors	350000	0
Insurance Cost	1878	2499	Total Assets	405375	351002
Management & admin	1400	1867	Liabilities & Creditors	-4500	0
Other General Cost	3550	5991	Total net Assets	400875	351002
Total Expenditure	76775	98567	Financed		
			Restricted Funds	5372	7181
			Unrestricted Funds	395503	343821



The organization's ethos is openness and networking with all organizations and agencies we have something in common and we could support each other.

(continue from page 1) We have moved to our Bosnia & Herzegovina Centre and we will continue to operate with this model in the future, which is right one and you could see from our progress. We have to take advantage of all opportunities we could access in future. Also, our new building will require running costs that will be in my estimation, around £ 10—13000 a year, and we all know that we, without networking with other organizations would not be able to finance. That is the main reason why we

Management Committee have supported and accepted the Plan from our Management staff to operate in the future such task: with quantity of services, to rent out part of the building and use the money in the most economic way to cover Centre Cost. That has to be issue for new Management Committee too. Also, we will not forget the needs of our people, because at the end it is our centre and will be used for our activities (school, folklore, meetings, activities, advice,

worship, etc.). If we don't use rooms and kee them empty, we will waste money. Also I invite all of our younger members to join us, first as a board member and continue as a volunteer in order to bring fresh ideas, and of course slowly begin to take responsibility for our B&H Association and Centre, because the future is upon on them. Anyone can offer 2 hours of free time a week. I want to thank everyone again and I propose the adoption of the Annual Report 2012-2013. **Thank you very much!**

Short history

By Ferid Kevric

On the initiative of Bosnian refugees sheltered from the war in the Bosnia and Herzegovina, ex camp prisoners and their families, medical evacuees and others, in the 1994 the work on establishing organization started in order to improve difficult situation of refugees from Bosnia and Herzegovina. Association was established in January 1995, and registered as Charity in 1998. Former premises are secured using acquired grant from the Lottery and by great voluntary work of Bosnia and Herzegovina refugees settled in Derby. Former B-H Centre (we still having a good memories on

time spent there) was officially opened in the 2001. The B-H Centre was a place of gathering for Bosnians and Herzegovina's and all from ex – Yugoslavia that want to socialise and seek advice. We have managed to start "One Stop Shop" in order to provide full set of different services via our partners organisations, (Derby Refugee Forum and ncise) like advice or help in filling forms, advice about education, employment, benefits, immigration or translation service, support asylum seekers and refugee, destitute people, new community groups. Working with our network partner, we have assisted in helping many

vibrant new Community Groups from over the World and many destitute Asylum seekers and others. It is necessary and vital for this mini "One Stop Shop" to be open to all people and on daily basis for clients irrelevant of securing the necessary core funding for workplace or not..



Happy Bosnian pensioners

The Centre is the focal point for our Community and place where we are helping other new communities and new people.



ESOL achievement for those who had no any money or any kind of support. Thanks to Sarah, volunteer teacher.



Reception by Mayor of the City of Derby to Ambassador of Bosnia Herzegovina and other VIP



HOLOCAUST MEMORIAL DAY— January 2013, the Day of remembrance to all those innocent victims from WW2 and all victims from conflicts after that including Bosnians and other victims.

We will never forget those people , children, women, elderly, war prisoner, unlawfully raped, massacred and executed in Bosnia by Cetnik nationalist.

That should not happen never again at any place on the Earth

At QUAD: Program from different cultural background including Bosnians from our BH Community



Reception and program at Bosnia and Herzegovina Community Premises (Exhibition and programme)



"Social enterprise" - an alternative way of development

There are many organisations in the city providing infrastructure services to new community organisations and NCISE is attributed to one of them. However, during its three years in existence NCISE has developed its own distinct character.

Multicultural representation makes NCISE a very different organisation. Ownership of NCISE lies in the hands of new communities. They are the main decision makers, facilitators and executors. Organisational leadership considering eve-

ryone's dreams and aspirations set up a clear development direction and implemented quality administration routines.

The most distinguishing feature of NCISE as an organisation is its relationship with each community group in providing consultation, training and support. We developed individual, personalised and field work based services considering that most of the member organisations are run by volunteers and have very poor infra-

structure. NCISE as a group is an outstanding example of volunteering and determination to make things work. It is a network of people with high ambitions and devotion of helping others and doing something for the city where they live even if their efforts have often been ignored.



Community Development Worker

Kamal Amier, Somalia

"New communities have something very unique and common between them, even though they come from very culturally diverse parts of the world. They are people who experienced great difficulties but had the courage to take a risk and look for a better life" by Comm.Worker

Derby Refugee Forum and DRAC

2012-2013 has been a momentous time for the Bosnia Herzegovina Community Association, NCISE and Derby Refugee Advice Centre who have worked together tirelessly to improve the situation for our people and offer opportunities for our communities. Ferid Kevric, Manager of the Bosnia Herzegovina Association, has worked passionately to ensure that our groups have been set up with a new purpose built centre to replace the old building on Uttoxeter New Road which was taken by the City Council for the building of the Inner Ring Road. Following four years in The Gallery, Queen Street, the City

Council have now handed over the new premises at 99 Curzon Street to the Bosnia-Herzegovina Community. It is an amazing building! There are light offices, larger rooms for community gatherings, a practical kitchen, parking, lift and facilities for the disabled – everything we could hope for. Our clients love the new facilities and I think the fine building improves confidence and is certainly a great place to work. I would like to express the thanks of all concerned with DRAC for the continued support we receive at the centre from Ferid and his community.



Joan Stannard, DRAC Manager

We hope to move positively forward in the next year, continuing to welcome and trying to support those who have sought sanctuary in Derby.

Lunch Club for elderly

After discussing with Bosnians, it was decided to take place on Fridays between 2-5pm. The idea was to meet up with old friends and meet new ones, to provide different range of activities and events that brings people together in varied and active ways. Unfortunately we did not have many people to respond to this socialising event. Since we have moved to new Centre, we were expecting more people. Even though people are isolated and don't go out much, they still need encouragement to come.



One Friday afternoon



- Do not forget !!—
 "Our Centre "Sweetie Home" has gone for ever in 2009 We have had accept that wider public interest as more priority in compare to the interest of a Bosnian Community Group" The building was purchased by Bosnian Community in 1998/1999, and we have moved in 2000. The whole refurbishment work has been undertaken by members of the Bosnian Community. Not just the skills and voluntary work have been build into building, but the soul of our Community too. We will never forget those Bosnians who spent days and days doing refurbishment work back in 1999 -2001 (building work, painting, decorating, serving in Management Committee, etc)
 Ferid Kevric

This year number of children have decreased. 7 children attended Saturday's activities. The reason was that many children got older and automatically enrolled the BiH supplementary school. All type of activities intended to provide grounding for the child. We have offered a range of structured educational experiences based on learning through the play. The activities have involved play with mix of toys, games, singing, story-time, reading, painting, , art and craft activities, safe play and outdoor area for children to run.

The children have been rewarded such as 1 times theatre, 3 family day out in park, and trip to London. We have organized and give presents to children for the New Year cultural events.

Preschool playgroups helped children build up confidence, social skills, and provided a good transitional base between home and 'big' school. "What does an education give a child? I think it is hard to tell until it is complete." (M.S. 27



"I attend the play group on Saturday because my children had opportunities to mix with other children, practiced my home language, and improves their educational skills"
 Mother from play group M.P. 46.



Volunteer of the year: Mahalakshmi Lakshmi

In 2013, BBHCA organized four training events for all volunteers. Twelve hours training approximately was delivered to volunteers and opportunity to learn some basic skills relevant for voluntary work. Learners have received a certificate of attendance outlining the learning outcomes. Last year training included two "Health and Safety" trainings for two different groups of volunteers and 3 "Child Protection Act" trainings. Thanks to the volunteering opportunities and gaining work experience and knowledge, three volunteers left BHCA have taken up a full-time employment.

This way we are reaching out to more people and more people could reach to us. Congratulations to all of the fantastic volunteers who they been volunteering in BHCA for last 12 month. Now in its last year of our Big Lottery project and I'm hopping that voluntarily will be active in DBHCA for long time and recognized the contribution that volunteers make to life in Bosnia and Herzegovina Community.

Volunteering makes a difference in the community; "It's one of those things that leaves us with a good feeling." Volunteering does not only make a difference in the community, but it changed my perspective on what is important in my life. I will never forget this volunteering experience in Bosnia & Herzegovina centre. The benefits from volunteering can be enormous if you can open yourself up to these possibilities. Some of my most profound and life-changing experiences have come through volunteering and that's something that I can never put a price on. Volunteering here is not so much about learning for me but about experiencing — and being involved in many positive experiences. Most friendly working environment with everyone. I heartily thank Bosnian people for giving me such an opportunity to work for this community centre.



The Supplementary School promotes children's cultural identity through mother-tongue classes, improves children CV through English, maths, science and keep cultural identity. Many of our children age 5-18 are eager to take up opportunities to study Bosnian language and develop new skills, which will help them in future. The school aims to preserve a community's heritage and raise the attainment of its children. There have been 23 registered children attending the supplementary school every Saturday for 3 hours appx. As part of commitment to continuing improvement in quality of service, two groups have been set up in one combining class. In the last 12 months, Derby Bosnia and Herzegovina Community Association provided a series of events and activities for families and children: meetings, seminars, networking activities, educational and cultural events. Our Bosnian and Herzegovina Supplementary School has been part of all this activities.

Majority of the children speak English language but all teaching were delivered in Bosnian language. We hope at the end the children will be bilingual. Some of the benefits attributed to attendance at supplementary schools include increased self-confidence, cultural confidence and personal growth as a result of the support children receive from supportive supplementary school teachers and their parents.



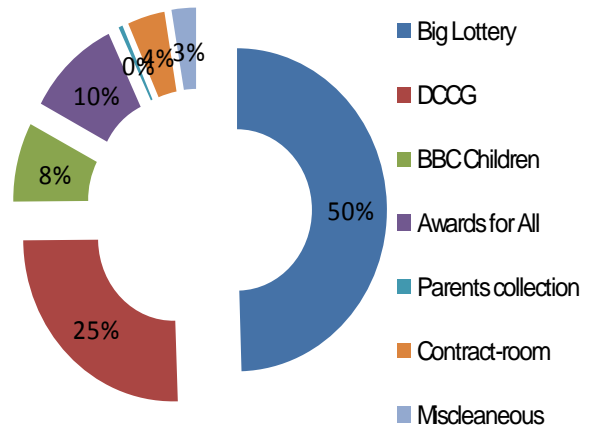
Advantage of having and becoming a volunteer

Volunteers make a massive difference to people and communities. Volunteering can give something back and give yourself a new sense of purpose, learn valuable new skills, and make new friends. This helps people by providing advice and friendship to troubled families, helping children to read at school, or empowering people with disabilities to live independently. Volunteering is that you could be befriending young people facing challenges in their lives, supporting homeless people in a shelter, or helping people with disabilities to live independently at home, university or in a school. Our unique skills and experiences are invaluable to our community. We can give so much by volunteering our time and skills. An induction programme including written information and verbal briefings will be available for every volunteer at the beginning of their involvement with Derby Bosnia-Herzegovina community. There are many other trainings regarding Health & Safety Policy and children safeguard.

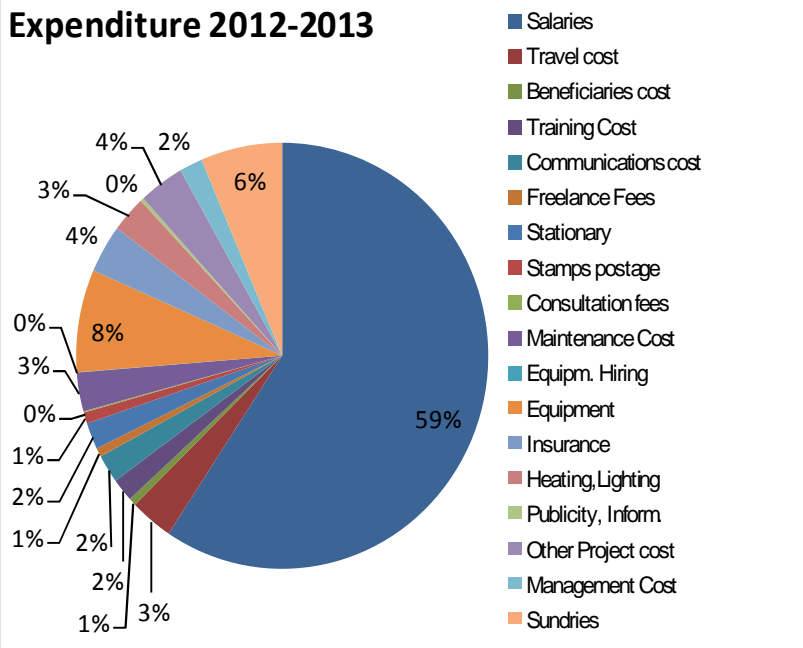
"They understand the need to work with parents, listen to their concerns and understand that all children can achieve... having high expectations of children, being willing to find ways to work with children as well" (Parent)"... what is nice is the approach they use if they've got anything they need to tell us, whether it's concerns or how they're progressing, they will always ask to speak to us at the end of the session." (Parent). "The results will come only with consistency" Ahmed.

For last 15 years we have managed to attract funding from different sources. At the moment we struggling and have not been able to get confirmed funding for 2014 and further. The funding in 2013 also came from different sources, majority from Big Lottery which we have no extended further beyond 31st December 2013. so the only funding will come from DCCG, basically funding for "One Stop Shop". That funding have been reduced for 25% too. All funding has been spent according to Terms and conditions of the projects. Funding from BBC Children in Need is coming to an end in August 2014. The Management Committee has already reduced working hours of some staff members and if future if funding has not be obtained, there has to be further reduction in salary and other cost. So, priority is fundrising. In the same time we will carry on with hosting other Community groups those with no funding at all. The collaboratively application to Big Lottery has been made in Dec.2013

Income sources 2012-2013



Expenditure 2012-2013



Through the 2012-2013 year we have had a grant from the Big Lottery, BBC Children in Need, Lloyds TSB and from DCCG Derby City Council. Also we have raised some founding through hiring premises, from annual subscription and from fundraising, which is less than in the previous years. Year 2014 is going to be tough year due to lack of funding and we started to spent reserves



Like all charity organisation, we have managed our finances accordingly. All major purchases and funding have been agreed by Management Committee. The finances have been an item agenda for every of 10 Management Committee meetings. With less in money on account but more rich in heart, we still think we were very successful in the past year. As a part of this sector, we now face an additional problem, reduction of DCCG for 25% and we have to monitor our finances even more. I would like to thank to Development Worker on his effort to spent money effectively as possible and on fundraising activities and providing continuous support to individuals over the last year. Although we have moved to the current centre we will endeavour and continuously support to all our clients through out the next year. I would like to thanks to all volunteers and funders those helping us during the year. Treasurer: Muhamed Siranovic.



Business address:
**Derby Bosnia-Herzegovina
 Community Association**
Bosnia & Herzegovina Centre
99 Curzon Street
DERBY, DE1 1LN

bihcommunityderby.co.uk



Ahmo Salkic



Hajrija Halilovic, chair



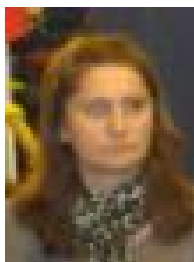
Galib Drakovac, secretary



Muhamed Siranovic, treasurer



Midhat Kapetanovic



Vernesa Makic



Amra Kapetanovic,

Our mission are to present the Derby Bosnia and Herzegovina Association as positive example, as working towards the integration, cohesion and common living into this society, with preservation of our tradition, culture, language. Many members of our Community have already become valuable members of this society businessman, doctors, engineers, managers, teachers, social workers etc. We hope that through our public work, the value of what we are doing and services we provide to those in needs, and those who work and cooperate with us, will be seen and publicly valued in future.

Our additional goals

- To promote understanding of the Bosnia-Herzegovina history and culture amongst the wider host community and other Ethnic Community Groups in Derby and Derbyshire
- To promote understanding of the Bosnia –Herzegovina heritage and maintain link with other Bosnian groups in UK
- To satisfactory level meet the special needs of elderly, disabled, isolated people, people and families with post traumatic stress, unemployed, asylum seekers and new community groups: with advice , practical training, social, educational and cultural activities.
- To open our Community Centre to other Ethnic Community Groups, to work towards the social cohesion and integration by sharing experience and helping each other.
- To provide signposting, advice, information, guidance in Welfare, Housing, Mental Health issue, Immigration and capacity building in our “One Stop Shop”.

Thanks to all our members and stake holder, and to members of the Management Committee
 2012/2013

Acknowledgement

We would like to express our appreciations to all our supporters and would like to thanks to:

- * Big Lottery
- * Derby City Council
- * BBC Children in Need
- *Awards for All
- * Embassy Bosnia-Herzegovina in London
- * Parents-Supplementary School
- * Community Action Derby
- * B-H UK Network
- * Our Volunteers
- * statutory or voluntary organisations we have been working with during 2012-2013

(DCCG)



Ismet Mujezinovic, Ambassador B&H in London and Mr. Adam Wilkinson, Derby City Council Chief Executive

