



DERBY BOSNIA-HERZEGOVINA COMMUNITY ASSOCIATION

"One Stop Shop" DBHCA, DRF, NCISI Derbyshire

ANNUAL REPORT 2014-2015

Chair Summary: Nermina Webster



Nermina Webster (chair)

As we prepare to enter the New Year 2016, I look back on the work that we have completed in the last year, 2015.

The Centre Staff, including the Refugee Forum, our volunteers and the Committee of our organisation have had a very busy year in delivering the projects we

were funded to carry out by the Big Lottery Fund, Derby City Council and BBC Children in Need.

I am pleased to report that we have completed our targets in time this year and have reported to our funders with the great results we have achieved in helping our community and the people coming to settle in Derby.

We have been surprised by the level of people who sought help from our staff this year, with numbers exceeding 400 every month. Without our funders we would not be able to help these individuals and we will continue to seek funding for the coming years to ensure that we can continue to provide our services.

We have continued to work with

the Bosnia & Herzegovina UK Network and the other members of the Network this year. We were proud to have hosted the annual Bosnian Schools get together this year and to have seen so many of our children all together in one place.

We will continue with our work to deliver the projects we have been funded to complete and will also continue to seek further funding to ensure that our work and the services that we provide continue.

I would like to take this opportunity to thank all of our staff at the Centre, our volunteers' and the Committee members for all of their time and hard work this year. I hereby propose the adoption of the Annual Return 2014-2015.

Kind regards,
Nermina Webster (Chair)

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BRIEF HISTORY OF DERBY BOSNIA-HERZEGOVINA COMMUNITY ASSOCIATION

On the initiative of Bosnian refugees sheltered from the war in Bosnia and Herzegovina, ex camp prisoners and their families, medical evacuees and others in 1994, work on establishing organization started in order to improve difficult situation of refugees from Bosnia and Herzegovina.

Association was established in January 1995, and registered as Charity in 1998.

Former premises were secured using acquired grant from Lottery coupled by great voluntary work of Bosnia and Herzegovina refugees

settled in Derby. Centre was officially opened in 2001. It was a place of gathering for Bosnians and Herzegovinians and others from ex-Yugoslavia that wanted to socialise and seek advice.

We have managed to start "One Stop Shop" in order to provide full set of different services via our partners organisations, Derby Refugee Forum and NCISE. It is necessary and vital for our "One Stop Shop" to be open to all people and on daily basis for clients irrelevant of securing the necessary core funding for workplace or not.

ANNUAL REPORT 2014-2015



COMMITTEE AND FINANCES

DERBY BOSNIA-HERZEGOVINA COMMUNITY ASSOCIATION COMMITTEE 2014/2015

Derby Bosnia and Herzegovina Comm. Association 2014/2015 Committee was initially made up of nine members who were elected during the last Annual General Meeting which took place on the 19th of December 2014. Since then, one of the members resigned leaving the committee with eight members whose names and pictures you can see below.

Some members have served the committee for many years. Midhat Kapetanovic is one of them. He has been a member since 1998.

We would like to take this opportunity to express our gratitude and appreciation for all their hard work. This professional commitment is indeed a tremendous donation of time and talent to Derby Bosnia and Herzegovina Community Association. Membership on this committee requires many hours of work during evenings and weekends. Again, thank you for your support. Your personal commitment and energy have greatly contributed to the overwhelming success of our organisation.



Nermine Webster
Chair



Muhamed Siranovic
Treasurer



Hajrija Halilovic
Vice



Cerim Alija
Committee Member



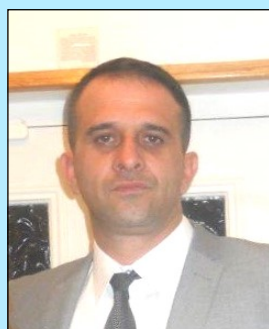
Midhat Kapetanovic
Committee Member



Mujo Hrcic
Committee Member



Vernesa Subasic
Committee Member



Ramiz Bjelobrvic
Committee Member

COMMITTEE MEETINGS

Over the course of the year 2015, Derby Bosnia and Herzegovina Community Association Committee held regular meetings. On average, meetings took place every six weeks and there was eight of them in total. Response to meetings was always positive, which meant committee always had a sufficient number of members present to be able to make decisions.

Our Finances 2014-2015

Income Account	2014	2015
Grants	42989	127415
Donation	3761	1687
Subscription	3145	430
Fundraising and Misc.	2492	7635
Total	52387	137167
Expenditure Account		
Salaries & Associated Cost	50405	66971
Travel and Trainings	5968	5465
Freelance Fees	2310	3067
Telephone, Fax, Stat.	3441	5257
Rent & Equipment Cost	2931	2902
Heating, Lighting, Utilities	3846	3696
Centre Maintenance	863	1184
Insurance Cost	1396	4138
Management & Admin	1560	2254
Other General Cost	3831	4211
Total Expenditure	76552	99145
Surplus Deficit for Year	-24166	38023
Transfer Between Funds	12	0
Fund Balance Brought	351002	326836
Revaluation of Assets	0	0
Fund Balance Carried F.	326836	364859
Balance Sheet	2014	2015
Fixed Assets		
Building at Market Value	300000	300000
Current Assets		
Balance at Bank	26536	64559
Petty Cash	300	300
Debtors	0	0
Total Assets	326836	64859
Liabilities and Creditors	0	0
Total Net Assets	326836	364859
Financed		
Restricted Funds	0	25431
Unrestricted Funds	326836	339428



"ONE STOP SHOP" COLLABORATIVE WORK WITH OUR NETWORK PARTNERS

DERBY REFUGEE FORUM - Chair's Report



2014-15 has been a year of great challenge. The number of asylum seekers dispersed to Derby has increased dramatically and DRAC has been seeing a threefold increase in the number of clients on any one day of opening. The maximum number of support sessions in one day was fifty nine. This did not include those arriving for English classes or those popping in for a cup of tea and cake or a workshop session.

It is thanks to the professionalism and commitment of volunteers and staff, that the centre has managed to cope with the pressure. There has also been pressure on financial resources with greater calls on the food bank and also funds for bus/rail tickets to interviews, meetings with solicitors etc.

It is remarkable that everyone remains so cheerful in their work and the clients so patient as they wait several hours to be seen. I feel it is a great privilege to work with all the asylum seekers, volunteers and

staff. Thanks to Hannah for arranging all the workshops which she has managed to get without incurring any charges.

English classes have also continued to be popular. Many thanks to Sarah, Helen and Maureen who have continued their groups and to Beth, supported by Janet, who has two new groups on Mondays.

We said goodbye to some of the volunteers. Congratulations to Omar, Osama, Wahbalbari and Kanny who got leave to remain and have moved on to further study or work. Laura and Moira had family and work commitments.

We welcome Beth, John and Andy to our advice team and Shelan, Azeb, and Majid to our translation team. Huda, Kamal, Saad, Fiona, Adli, Shesila, and Resmeje have welcomed, made refreshments and helped with administration. Without their smiles and cups of tea there would be unrest in the waiting area and desperation amongst the busy advisors!

Thank you to so many who have given so much time and energy to our work. Thanks to all the committee for their support. Thanks to all those who have donated food and money. Without you, many would go hungry, be poorly clothed and unable to access the help they desperately need.

Joan Stannard

NCISE-SOCIAL ENTERPRISE Alternative Way Of Development

For last several years, NCISE has been exchanging information and working with around 22 new organizations representing Eastern Europe, Africa, South East Asia and the Middle East areas. From an earlier research, NCISE Derbyshire has found that most of the new Com. Organizations were experiencing a deep crisis.

Their infrastructure is very poor; majority of ethnic community groups operate from home. (Bosnian Community offered to three of them to operate from "**Bosnia and Herzegovina Centre**" on one day basis each with no rent or other costs).

This led into deeper exclusion and undermined some efforts of integration. Economic benefits of diversity remain locked and combined effort is required to build capacity of migrant and refugee organizations and give them an opportunity to reorganize their work towards commercial activities. From DCCG funding we set up infrastructure services to these Community Groups, providing one to one advice on how to establish Charity Communities, adapt the constitution, fundraising events, practical help with filling in Grant application forms, guidance through the project, basic book keeping etc. This year we have been running "**Employability Project**" and "**Life in the UK**" workshops targeting refugees and Asylum Seekers.



Majid Karimi
NCISI Officer)

BiH UK NETWORK - Another Year of Successful Cooperation

We would like to take this opportunity to express our gratitude and appreciation to Bosnia UK Network in Birmingham. Thank you for your support, cooperation and idea sharing during the last twelve months.



It is encouraging to see the employees

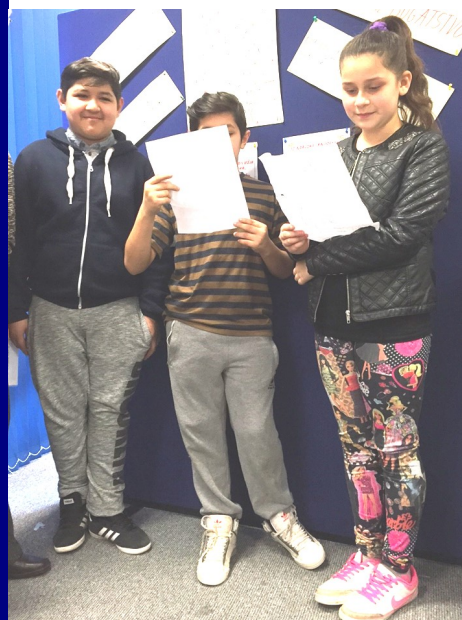
from both organisations maintaining the already established good working relationships and mutual respect amongst each other.

These are inevitable factors to both, positive workplace and success of the organisations.

BBC CHILDREN IN NEED HELPING CHILDREN AND YOUNG PEOPLE

During the last 12 months, our organisation continued with the Saturday activities for children and young people supported by BBC Children in Need.

The effort we put in organizing these activities is because we consider it necessary that our children here in Derby have the opportunity to attend additional activities/classes in their native language. This helps them develop a lasting and profound interest in their homeland of Bosnia & Herzegovina and its people, towards the birthplace, preservation and enrichment of the mother tongue in all forms (oral and written), introduction to geographical and other characteristics of our country, learning about cultural and other achievements of our homeland and promoting tolerance and mutual respect amongst all the people.



Most of our children are aged between 5 and 15 and all are eager to take up opportunities to learn Bosnian language as well as develop new skills which will help them in future. This project's aim is to preserve community's heritage and raise the attainment



Supplementary School Pupils with their certificates at the end of the 2014/2015 Academic Year

of its children.

In 2014/2015 academic year, 34 children have been enrolled. They all attended supplementary school every Saturday for two hours. In order to offer a quality service to our students, we continued with two groups. Alma Hrcic provided teaching for preschool children through to year 3 and Azra Basic, supported by Amela Zahirovic took charge of years 4 to 8. All those who work with children have been checked by the Disclosure and Barring Service (DBS).

We would like to say a big thank you to all the parents for providing support in a form of preparing snack and cleaning premises at the end of the day.

Following on a success from a previous year, we offered work placement to couple of students. Lucy Andrews & Miriam Robson, both University of Derby students, spent ten weeks with us during the months of January and February. They have already completed ten workshops and have demonstrated exceptional skills of working with children.

According to parents survey, this project met the expectations of all those involved.

PRE-SCHOOL ACTIVITY An Important Part of Community Life

2014/2015 Academic remained low in terms of children who attend pre-school activities, only four children in total. Main reason for decrease is that children grow older and are automatically enrolled into supplementary school. We have offered a range of structured educational experiences based on learning through the play. The activities have involved play with mix of toys, games, singing, story-time, reading and painting.

Pre-school gives children a chance to interact with others. Interacting with other children means learning how to wait, how to take turns, and how to listen. Young children learn social skills when they interact with other children. These skills are critical to Developing personality.





OUR OTHER PROJECTS

HERITAGE LOTTERY PROJECT

Bosnian War People Preserving History, Language and Culture in East Midlands

In March this year, we had a successful bid for an application of a Heritage Lottery grant. Application was successfully completed by the Centre Manager, and the project is called **“Bosnian War People Preserving History, Language and Culture in East Midlands”**.

Aim of this project is to highlight, better interpret and explain the way Bosnian people integrated into the life in United Kingdom, what difficulties and barriers they faced and how they managed to overcome them.

In Summary, project was approved with the following purposes:

- Provide opportunities for young people to learn interview and research techniques, language translation, photography and filming.



- Record a minimum of 25 family oral histories.
- Create an exhibition, book, an archive, DVD, and educational resources.
- Design a stone monument in commemoration of Genocide in Bosnia and Herzegovina.

Unfortunately, it proved to be very difficult to find an adequate candidate for the Project Officer’s position. Due to project starting late, it will have to be delivered in 12 months time instead of the originally planned 18 months. It commenced on 1st of September and Nedžad Salkic is doing the role of Project Officer.

TACKLING ISOLATION AND LONENESS BY CULTURAL ACTIVITIES

With their performance at the Arboretum Park on September the 5th 2015, our Dance Group "Bosnian Pearls" successfully brought to an end the project funded by "Awards for All" charity organisation.

I would like to remind you all that this was a project for a duration of one year and it commenced on 1st of September 2014.

Aim of this project was to help isolated and lonely people by cultural activities and socializing.

One of the conditions of this project was to deliver four public performances. The following are the events where our Dance Group performed in the last 12 months:



Bosnian Pearls in their new uniforms

- Holocaust Memorial Day
- Supplementary School Day
- Refugee Week
- Arboretum Park

Thanks to this project, our dance group benefited from twelve new costumes that were designed and tailored by the choreographer.

We would like to say a special thank you to the choreographer Fahira Hasedzic. Also, a big thank you to members of the group and their parents for their time and commitment. This project would not have been possible without you.

Thank you.

EVENTS, TRAININGS AND PRESENTATIONS

HOLOCAUST MEMORIAL DAY 2015

On Tuesday, 27th of January 2015, Bosnia and Herzegovina Community Association marked the Holocaust Memorial Day, the Day of remembrance to all those innocent victims from WW2 and all victims from conflicts after that, including victims from Bosnian civil war.

With this year's theme being **"Keep the Memory Alive"**, we took the opportunity to remind people about the atrocities that happened in our homeland with the main emphasis on Srebrenica Genocide which marked its 20th anniversary this year.



Our Special Guests: Ambassador of Bosnia and Herzegovina in London, His excellency Mr. Mustafa Mujezinovic with the Mayor of the City of Derby, Councillor Shiraz Khan

SUPPLEMENTARY SCHOOL GATHERING

On 7th of June 2015, program. This year we Bosnia and Herzegovina were marking 20 years Community Association since the Srebrenica hosted 17th Traditional Genocide, therefore, we Supplementary School decided that the program should be relevant to this Gathering.

Event took place at the premises of Derby Moor Community Sports College and, according to feedback, was one of the best organised so far.



Mayor of the City of Derby
Councillor Paul Pegg

Apart from exceptional premises, and an outstanding organisation, this event will also be remembered for its

In total, six schools from six different cities took a massive role in the program which lasted for about two hours after which guests were able to help themselves to a buffet.

Some important people turned up to this event including his excellency, the Ambassador of Bosnia and Herzegovina in the United Kingdom and Ireland, Mr Mustafa Mujezinovic, Mayor of the City of Derby, Chancellor Paul Pegg, and the chairman of **"Rememb. Srebrenica"**

Charity organisation, Dr Waqar Azmi OBE.

We would like to thank everyone who helped



Around 400 people turned up for the event

with the organisation of Special thank you goes this event. Without your to those who prepared help this would not have and donated food for this event. Thank you.



Pupils from Derby Supplementary School



SREBRENICA MEMORIAL DAY - 20 Years Commemoration

On 11th of July 2015, Bosnia and Herzegovina Comm. Association marked 20th Anniversary of the Srebrenica Genocide. It was a day where we remembered all those innocent victims who were brutally murdered just because of their ethnicity.

Turnout for the event was very good, somewhere in the region of 70 people. Some important guest made the event even bigger including the Mayor of the City of Derby, Councillor Paul Pegg.

As the event happened to be during the month of Ramadan, we timed the event so that it finished at the dusk, time when all those fasting visitors were able to break their fast. Refreshments were provided by the organiser and local community who were extremely generous with their



Mayor of the City of Derby, Councillor Paul Pegg

food donations.

Program was prepared by the employees of the Bosnia and Herzegovina Comm. Association and some of the pupils of the Supplementary School.

We would like to take this opportunity to thank all those who helped organise this event, especially those who donated food.

WORK EXPERIENCE

One of our ongoing commitments is supporting local education system, therefore, during the first week of July, we offered work placement for Yesudas Joseph, an A-level student. This is what he had to say about our organisation.

"This organisation has greatly deepened my knowledge and understanding about the issues concerning Refugees and Asylum seekers. I wanted to gain an experience that provided a different angle to care provided to society apart from hospital, and this placement was best for my interest due to the unique care this organisation provides to Asylum seekers. I was greatly lucky to be part of this vast community as it provided me with many opportunities to engage with some of the problems the refugees faced and the steps taken to solve them likewise."



Yesudas Joseph

INDEPENDENCE DAY



This year's event marking the Independence Day of Bosnia and Herzegovina was held in the beautiful premises of the Bosnia and Herzegovina's Embassy in London.

Our Community took part in Celebrating this significant event by visiting and participating in the program. We were represented by our Supplementary School.

Considering that the start of the event was scheduled for 5pm, our pupils visited the Science and National History Museums during the day.

NEW YEARS PRESENTS

On 28th December 2014, Bosnia and Herzegovina Community Association Derby treated all our Supplementary School pupils with New Year's gifts. In total, 48 gifts were given away and it was a pleasure to see delightful faces of our youngsters who turned up to this event in large numbers.





Statistical Information For The Period September 2014 - August 2015

- **3835 Advice Sessions**

- ◊ DBHCA 710
- ◊ DRAC 3125

- **10,960 Visits to Centre**

DBHCA Clients Service Provided:

- ◊ 46 Advices Provided
- ◊ 179 Forms Filled
- ◊ 69 Calls for Clients
- ◊ 16 Information Given
- ◊ 18 Letters Written
- ◊ 4 Countersignatures Provided
- ◊ 334 Outreach Visits
- ◊ 11 Interpreting Sessions
- ◊ 2 Befriending Sessions
- ◊ 31 Other Services Provided

- **Work experience was provided to three students, two of whom were from University of Derby (40hr each)**

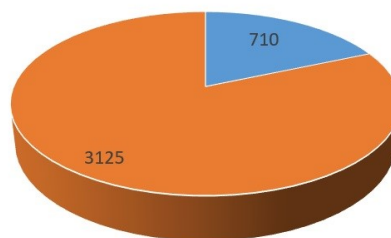
- **362 out of 729 Advice Sessions were for Roma families which equates to 49.65%**

- **30 Volunteers Trained**

- **Organised 7 training sessions for staff and volunteers including:**

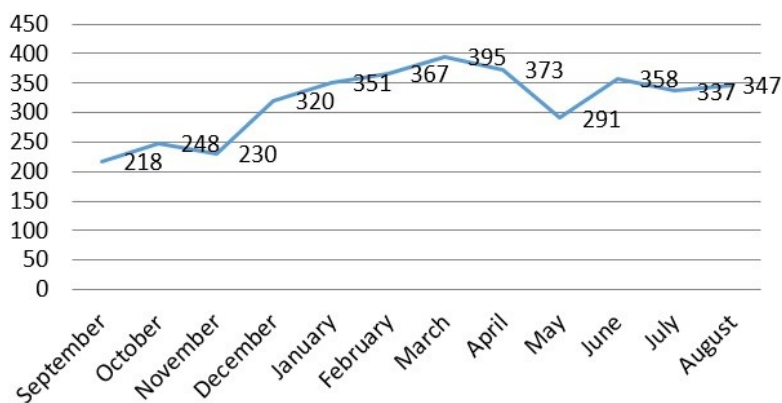
- ◊ Prevent
- ◊ First Aid x 2
- ◊ Safeguarding Vulnerable Children and Adults
- ◊ Domestic Violence in Faith Communities
- ◊ Understanding and Tackling Hate Crime
- ◊ Supporting Victims of Sexual Violence

Advice Sessions

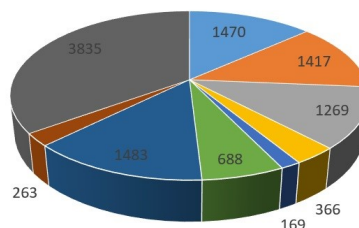


■ DBHCA ■ DRAC

Clients Seen by Month



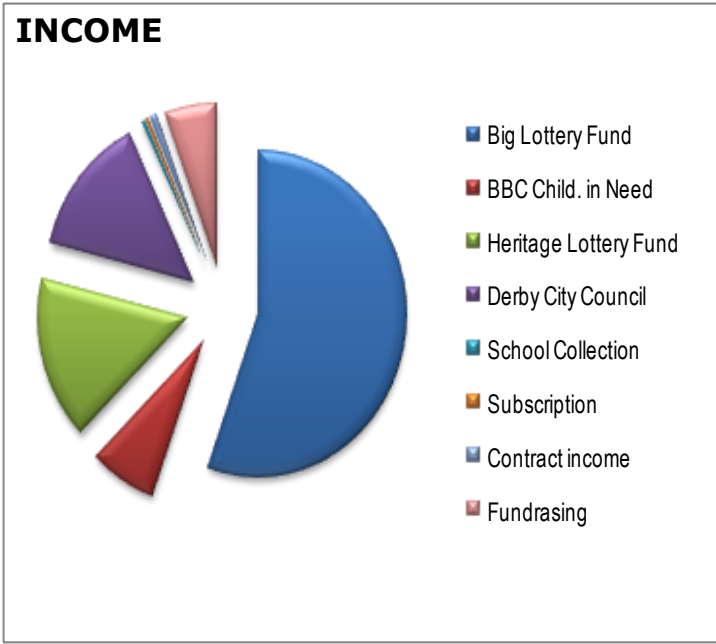
Building Usage



■ Prayers ■ Supplementary School ■ Dance Classes
 ■ DRAC Training ■ NCISE Training ■ Events & Meetings
 ■ ESOL ■ Presentations ■ Advice Sessions



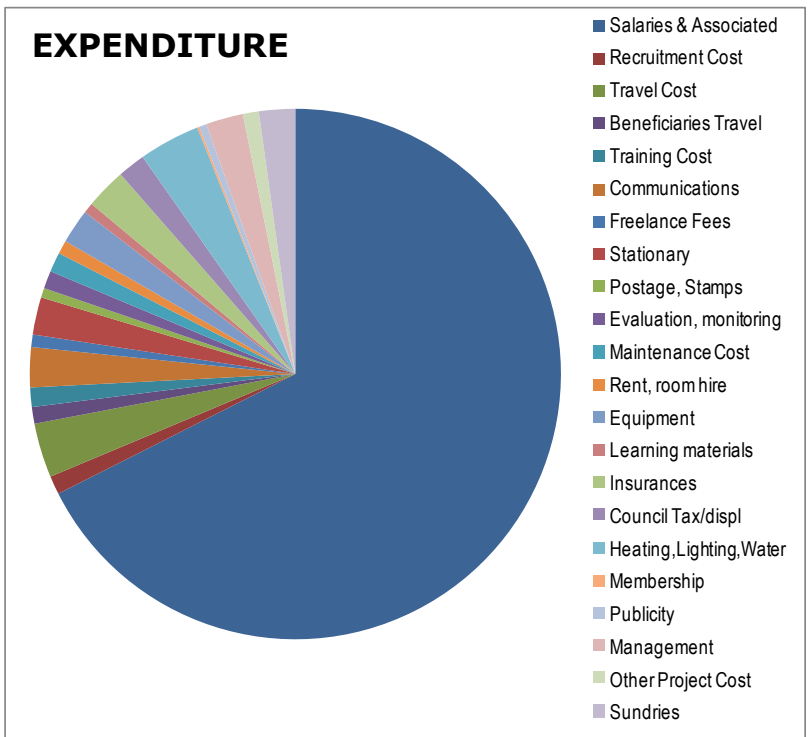
INCOME



Income for this year came from various funders which is good. We have started our first year Project funded from Big Lottery Reaching Communities Programme. We also have been supported from DCCG as match funding to the whole Project. The Income for this year looks like slightly higher due to 1st trans of funding received from Heritage Lottery Fund, but the Project itself is going to be delivered in year 2015-2016. BBC Children in Need was very supportive to our Saturday Children Activities with near to £10000 and for last 4 years in row. We also have managed to raise funding from other sources: hiring centre, subscription, donations, etc. in around £9500, keeping on track with planned objectives according to our Long term planning and our Yearly planning. At the moment the financial situation is very stable.

Majority of the expenditure is showing the cost of one full time and four part time staff, responsible for whole work done for 4 projects. Also, salary have been funded from three sources of funding showing the link between Funding sources and Project delivery. We have kept the expenditure to the minimum level in attempt to increase our reserves that at the moment provides us around three months operating in a real crisis if happen. All expenditure went as planed apart of Heating, lighting, Water and Maintenance which were lower than planned due to saving energy and no wasting money on maintenance but doing a lot of by the voluntary work. The finances has been examined by Derby Community Accountancy Services and the Annual Return to the Charity Commission will be submitted after AGM.

EXPENDITURE



Treasurers Remark and Some Statistics

In total for all four Projects, it has been spent around £99000. In the same time the Big Lottery project has delivered more than 3870 advice session to clients who are no English speakers (Asylum Seekers, Refugees, Bosnian and Former Yugoslavia, Roma people and others). If we used interpreters for one hour

each session, the cost for money interpreting alone would be more than the total expenditure if one hour of interpreting cost around £30.

Further we have hosted near 11000 people in the Centre for variety of reason and needs. The total cost would be around £9 per person/client, which is very low and the projects and organisation are doing an excellent value for

We would like to thank all our supporters (Big Lottery, Derby City Council, BBC Children in Need, Heritage Lottery Project, Parents, Volunteers, Network Partners, Derby Refugee Forum and NCISE, Derby Community Accountancy Services, fundraisers, and all those who trust our excellent services). We value their opinion all the time.



OUR MISSION, OBJECTIVES AND GOALS

ACKNOWLEDGEMENT

We would like to express our gratitude to all our supporters and would like to thank:

- **Big Lottery Fund**
- **Derby City Council**
- **BBC Children in Need**
- **Awards for All**
- **Embassy of Bosnia and Herzegovina in London**
- **Parents-Supplementary School**
- **Community Action Derby**
- **B-H UK Network**
- **Our Volunteers**
- **Statutory or voluntary organisations we have been working with during 2014-2015**

Our mission is to present Derby new community groups: with Bosnia-Herzegovina Community advice, practical training, social Association as a positive example and a community who is working educational and cultural activities.

towards the integration, cohesion and common living into this society, with preservation of our tradition, culture and language. Many members of our community have already become valuable members of this society, businessman, doctors, solicitors, engineers, managers, teachers, social workers etc. We hope that through our public work, the value of what we are doing and services we provide to those in needs, and those who work and cooperate with us, will be seen and publicly valued in future. Our additional goals are:

- To open our Community Centre to other Ethnic Community Groups, to work towards the social cohesion and integration by sharing experience and helping each other.

- To provide signposting, advice, information, guidance in Welfare, Housing, Mental Health issues, Immigration and capacity building in our "One Stop Shop".

- To be responsible partner with local statutory and voluntary agencies in the provision of advice and other relevant services to our clients group.

- To promote understanding of the Bosnia and Herzegovina history, culture & heritage amongst the wider host community and other Ethnic Community Groups in Derby and Derbyshire.

- To meet the special needs of elderly, disabled and isolated people, families with the post-traumatic stress disorder, unemployed, asylum seekers and

volunteers.

- To develop and maintain a competent and well motivated professional staff and team of



LOTTERY FUNDED



Derby City Council



Supported by
BBC
Children in Need

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LOTTERY FUNDED
AWARDS FOR ALL

The organization's ethos are openness and networking with all organizations and agencies where we have something in common and where we can support each other.

We made an obligation that our help and support will be equal, without any discrimination, treating everyone equally, regardless of gender; disability; sexual orientation; age; religion; political or any other belief.

Derby Bosnia and Herzegovina Community Association

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Bosnian Centre Derby

