

Bosnia &
Herzegovina
Centre

ANNUAL REPORT

2021 - 2022



+44 (0)1332 294436



bihcommderby@hotmail.com



Bosnia & Herzegovina Centre
99 Curzon Street, Derby, DE1 1LN

OUR ORGANISATION AND COMMITTEE

Committee 2021/2022

The Derby Bosnia Herzegovina Community Association Committee is made up of twelve members who were elected during the last Annual General Meeting which was held in December 2021.

Over the past twelve months, the committee worked particularly hard to help the new Executive Operations Manager in the transition and adjustment into the new role. They appointed Nedzad Salkic into this role, whilst Ferid Kevric decided to retire and reduce the amount of his hours in the Centre. The committee appointed Ferid to the new part time temporary role of Project Consultant. They also improved the quality of all of the employees' contracts which now include particularly detailed role descriptions and the Centre's policies.

The committee implemented new changes when it comes to supervision, meaning that their meetings are more frequent now. This will ensure that the performance and quality of the Centre's work are monitored more closely.

We would like to take this opportunity to express our gratitude and appreciation to all the incredible committee members for their hard work and efforts during the past twelve months. Thank you for your support. Your personal commitment and energy have greatly contributed to the overwhelming success of our organisation.



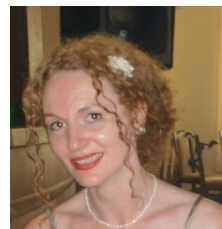
Nermina Webster
Chair



Alma Pasic
Vice Chair



Muhamed Siranovic
Treasurer



Mualja Karahasani
Committee Member



Hajra Halilovic
Committee Member



Midhat Kapetanovic
Committee Member



Ahmo Salkic
Committee Member



Elma Gopo
Committee Member



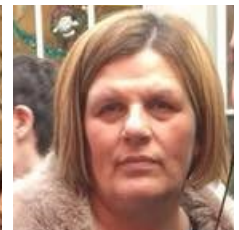
Amra Bjelobrvic
Committee Member



Ajsa Cenanovic
Committee Member



Alen Cenanovic
Committee Member



Irfeta Pobric
Committee Member

About Us

The Derby Bosnia-Herzegovina Community Association took its first steps towards establishing itself as an organisation in 1995. The initial focus was improving the difficult situation of refugees from Bosnia and Herzegovina that arrived in the UK in the 1990s. Our Centre was registered as a charity in 1998, but it was officially opened in 2001. The Centre represented a place of gathering for Bosnians & Herzegovinians and others from ex-Yugoslavia that wanted to socialise and seek advice.

Nowadays, we are proud to be able to help every asylum seeker and refugee who seek our help, in partnership with Derby Refugee Forum. Some of our services

include providing food parcels and clothing, English classes, preparation for the theory driving test, applying for travel documents, arranging different types of appointments, providing insight on career opportunities, and offering advice.

We also offer interpreting services thanks to our volunteers who integrated into this country with some of our help. Until this day we remain the only Centre of this kind offering advice and services in Bosnian/Serbian/Croatian languages, but also Arabic, Farsi, Kurdish, Urdu, Punjabi, Romanian, Tigrinya, and many other languages.



CHAIR SUMMARY

Our Year 2021-2022

About 7 years ago whilst heavily pregnant with my second child I agreed to join the Board of Trustees at the Bosnian Community Centre and help where I could. My tenure was only going to be short but 7 years later I am still here. Due to my strenuous work and family commitment the time has come for me to step down from the Committee and I will not be renewing my tenure after end of this year.



I must admit that the past 7 years have gone extremely fast and so much good work has been done. We recently said farewell to Ferid Kevric who has been with the Centre as a Project Manager since the very first start, mid 90's. I firmly believe that had it not been Ferid's hard work and determination we would not have achieved what we proudly can show today so once again I personally thank Ferid for all his hard work and the success he has made in his role. Although Ferid has retired, you can still find him at the Centre helping where he can.

We appointed Nedzad Salkic into the role of Executive Operations Manager and it is always a pleasure to see how Nedzad has immersed himself into this role. Nedzad has worked with Ferid over the last 8 years and has successfully taken over Ferid's role surrounded by an amazing team of professionals who make this Centre a success.

Our committee consists of 12 members with a number of our committee members holding professional roles within the City of Derby. Their knowledge and experience continues to benefit our Centre greatly.

During our last project year, over 7,000 people visited our Centre for various reasons. These include Advice was provided on the following: Benefits issues including Job Centre (575), housing (424), immigration (564), food parcels (250), GP/Hospital related issues (157), debt/bills (131), education (90), interpreting outside office (96), multiple issues (73), etc.

We held and attended a number of events which included Holocaust Memorial Day, Srebrenica Memorial Day, Health without Borders Conference, Supplementary School Gathering, Bosnia & Herzegovina National Independence Day to name a few. We also continue to hold weekly Saturday activities and supplementary school for children. We also managed to arrange and run Level 2 in Community Interpreting course with accreditation. 4 people attended and all passed including one staff member.

As a charitable entity we rely on funding from various sources in order to carry out the work that we do at the Centre. This is how our financial situation has revolved over the last year:

Our Saturday activities have been and continue to be funded solely by the Centre reserve funds as our funding ran out in 2019. We will continue to support this wonderful

activity as it benefits the children greatly.

Further two rounds funding was secured from European Social Fund (ESF) for rounds four and five. Various courses were provided for 43 learners.

Funding was also secured from Tudor Trust for our new project which involves joint working between The Derby Bosnia Herzegovina Community Association, Derby Refugee Forum and Sahahra. The aim of the project is a better understanding in different communities about health issues and what they mean for individuals and their families, earlier interventions to prevent treatable health conditions from escalating into more serious conditions, early identification of serious conditions and signposting to appropriate medical support and similar. It's a two-year-long project. Funding secured from the Derby City Council Adult Learning for ESOL for Integration. 43 sessions were delivered to 62 students.

I would like to take this opportunity to firstly thank our partners, Derby Refugee Forum who have worked with us for another successful year. This partnership works extremely well and the people we helped has only been possible in partnership with this amazing organisation and their staff and volunteers. Secondly, I would like to thank Sahahra for continuing to work with us to support our communities, we very much look forward to working with you in the coming years. Being part of the UK Bosnia Network is invaluable and I would like to thank their Committee members, employees and volunteers for their continued support as a member of this organisation.

Lastly and very importantly I would like to thank all the people who are involved in making our Centre a success story in our City of Derby. This is our employees, volunteers, Bosnian community residents and our Committee. With this being my final year to write this summary I would like to take this opportunity to thank the Committee members who dedicate their time on voluntary basis. Each one of you have amazed me with your skills, knowledge and experience. It is these qualities and strengths that have ensured our Charity is run in line with rules and regulations of the Charity Commission, law, regulations, and rules of project funding to name a few.

Nermine Webster
Chair

Summary - Derby Refugee Forum

Derby Refugee Forum is starting to get back to normal after a frustrating and demanding year of covid restrictions.



Since March we have been offering workshops, full English classes and the chance for people to come in, relax and chat over a drink and snacks. Our volunteers who are based in the kitchen and reception areas are making the Centre a hive of welcoming activity again, which is great to see.

We have continued, and over the year expanded, our core service of providing individual advice sessions, with our dedicated and professional advisors and interpreters now averaging over 30 sessions per week. Everyone has responded so positively to returning to a more normal regime. We can now run with 5 advisors at once and have been able to move on from an appointment system back to drop in, which generally means we can see more people in one day. Over the year we have given 1595 advice sessions to 477 different service users. We saw an incredible 45 different nationalities.

Visits by refugees have again outnumbered those by asylum seekers. For refugees, issues relating to housing and more recently the cost of living are creating major concerns. The general expectation is still that a council house will be available but the council's accommodation supply is extremely limited. It is very unlikely that a single man and increasingly couples with no vulnerability will be offered housing and families are likely to be in temporary accommodation for a much longer period of time. Private renting is the only option for many but again difficult to access and limited availability. For the last couple of months the cost of gas and electricity often coupled with some outstanding utility debt is creating distress and concern. For new refugees who have not had to ration gas and electricity use in Serco accommodation, the transfer to budgeting is massive. Council tax support applications, especially for those on casual employment contracts, often need

to be completed on a regular basis which is time consuming and frustrating.

We have continued to build on good professional working relationships with other organisations in Derby, especially the British Red Cross, to whom we refer many asylum issues, Upbeat Communities, Derby City Council and Derbyshire Refugee Solidarity as well as groups within City of Sanctuary. This has been essential to ensure people access the service most appropriate to their needs.

Our lottery project work has picked up again We have held 14 wildlife gardening sessions at the Centre filling planters with vegetables, herbs and spices for use by our service users. Healthcare work was particularly important earlier in the year ensuring that current covid guidance and advice was communicated clearly and effectively, plus support with making vaccination appointments. We have also carried out 2 training sessions with staff at St Thomas Road Surgery, and one GP general training class supporting them to understand the specific issues faced by asylum seekers and refugees. 'Well for Life' and the Sexual Health support team have each run 2 drop-in sessions to offer individual and confidential advice. Our work with Maison Foo and Derby Theatre has continued to be very positive. We have been with service users to 5 different theatrical performances and a 'Meet your Neighbor' social event and art installation

A massive thank you to Ferid, Nedzad and staff at the Bosnia & Herzegovina Centre for their incredible support and to all our volunteers for being so cheerful and committed.

Janet Fuller
Derby Refugee Forum

THE NATIONAL LOTTERY COMMUNITY FUND

Refugees Support Refugees Plus



The National Lottery continues to be our core funder. We are now in year four of the Refugees Supporting Refugees Plus project which is a five-year project. This is one of our main projects which we are doing in partnership with Derby Refugee Forum.

As measures were being relaxed, our service provision started to increase. More than 270 outreach visits took place and those included, shopping for those who are homebound and immobile, interpreting at hospitals, GP Surgeries, Schools, and other places. Social gatherings were restarted following the rules being relaxed again and we are pleased to say that 65 social events took place during year three of the project.

We continued to improve the quality of life and integration of Refugees and Asylum Seekers by providing a range of face-to-face services including advice, filling in forms, different learning activities and information sessions, various face-to-face workshops aimed at improving integration, fun activities and supporting families in a variety of other ways. We continued with the provision of food and vouchers (Aldi and Primark) by attracting money and food/toiletry donations from various individuals and linking with local cultural groups.

We are well known Focal point for Refugees in Derby from all around the world. These people have nowhere to go once they face difficulties but to us, whether it is about benefits, housing, an extension of their Leave to Remain, letter translation etc. In the opinion of many of them, this is their second home and the only place they feel like their homeland.

Thanks to National Lottery Project, we were able to attract other funding. ESF Futures rounds 4 and 5, The Tudor Trust and Derby City Council Adult Learning. All of the above-mentioned funds improved our abilities and qualities in providing various courses, workshops, and activities, one-to-one advice sessions, training sessions, advocacy, etc. All helped improve the integration and well-being of our clients. More than 550 Immigration Advice sessions took place with over 200 different people and in excess of 500 hours spent.

We are proud to be providing major volunteering opportunities to Refugees and Asylum Seekers in Derby. These opportunities are open to everyone and are not limited to just Refugees and Asylum Seekers. This is a huge opportunity for some of our former clients as well as the opportunity to make difference in their local community.

Throughout year three of the project, the volunteer's contribution has been monumental. They carried out various tasks including teaching, interpreting, cleaning, reception and admin work, kitchen staff, advisors, etc. Without our volunteers, we would not be able to provide the support and service that we provide, particularly sorting out food bank, giving advice or meeting people.

Both Management Committees (DBHCA and DRF) consist of people from different professional, ethnicity, sex and age background. The service users and volunteers are also included in both Committees.

We would like to express our gratitude to National Lottery Community Fund and to everyone who supports our service at Bosnia & Herzegovina Centre (DBHCA and DRF).



THE TUDOR TRUST

In September 2021 we received 2-year funding from Tudor Trust for a health project, which we called 'Health Without Borders'. It's a joint initiative between three partner organisations with DBHCA leading and taking charge of the project and Derby Refugee Forum and Sahakra as partner organisations. All three organisations are community-led and on a daily basis are helping people from various communities with their health issues. The common thread that has pulled us together is the lack of understanding of general health issues in our communities.

The project aims in recruiting and training mentors (Community Health Educators) drawn from the minority and disadvantaged communities we serve, to be able to transmit reliable information and lead discussions about specific key health issues. We aim to improve the quality of life for members in our communities, with the key objective being early prevention.

We are now halfway through the project and into our second year. The first year of the project was very successful in terms of delivery. We started the project by going out into our communities with the help of well-known community members where we were able to introduce our project and learn more about the types of health issues and concerns individuals were facing. After a few visits and after familiarising ourselves with the community we moved onto the next stage which was gathering data via a questionnaire for a conference we were planning. We gained enough qualitative and quantitative data to present at a conference that we held in June 2022.

For our conference, we invited key speakers, members of the communities, community leaders and healthcare professionals and we raised our concerns and issues that our communities were facing. The conference was a success, which followed a lot of positive feedback and praise not just from our audience but even after from different health departments.

Our key speakers were:

- ♦ Roy Webb - Cabinet member for Adults, Health and Housing
- ♦ Sajda Kausar - Public Health Community Engagement Manager
- ♦ Clive Newman - Director of GP Development Derby and Derbyshire



- ♦ Adam Williams - Community Development Officer Derby County Community Trust

Post-conference we had meetings with healthcare professionals who wanted to help and get involved as they recognised the seriousness of issues that were faced by communities due to the lack of interest of these health professionals. We are now at a stage where we have recruited CHEs from various communities and we have training organised for them in December.

The plan is to get them trained and get them out into our communities to help the disadvantaged in getting the help and care they deserve.

Alisha Sajid
Monitoring & Learning Coordinator



the
Tudortrust

Refugee Futures During - After Pandemic

We have now come to an end of working alongside Futures where we offered clients a chance to engage in some form of learning which allows them to enter the labour market. Our main target audience was Refugees with a status of Leave to Remain or Settlement and those who are disadvantaged from attending college. We successfully engaged and completed all 4 rounds of the training project, even throughout the pandemic and national lockdowns.



We ran a range of courses in each round such as ESOL, from Pre-entry to Entry Level 3, Life in the UK, Driving Theory, Community Interpreting L2, Office of immigration L1, CV and IT skills. We made good use of the SMART board that we had invested in through the previous round. We found by using the SMART board we were able to boost learner engagement, as well as accommodate different learning styles. The SMART board enabled learners to take charge by teaching each other different features they discovered whilst using the it, which then helped each learner in succeeding and achieving their goals.

In each round, we found what worked well and what didn't which then helped us in delivering and successfully achieving the next round. We found face-to-face learning worked best for our participants especially as their English and IT levels were quite low.

By Futures offering us the chance to manage and undertake this project, we found how successful it has been with all the participants involved. The project has enabled participants in becoming more confident and independent. A lot of them were lacking these skills especially as English was not their first language, however, taking courses has given them that confidence boost to begin conversations and deal with simple things such as making appointments, paying bills etc. It's given participants the chance to further enhance their skills not only needed to enter the labour market but also to increase their knowledge academically which will help them gain personal achievement. It's also refreshed their skills which will enable them to compete in the labour market.

We've also pushed them towards using more ICT technology by instilling such methods into the teaching programme. Also helped them in learning how to use a smartphone in ways they never knew.

As mentioned this was our last round of funding with ESF. It's a project that will truly be missed and we hope new learning opportunities open up for us soon. The positive impact this project had on our learners was immense. We found a lot of our learners left larger colleges to attend courses at The Bosnian Centre as they felt a sense of belonging here, also felt more valued and felt like we were able to understand them more especially due to other services/activities we offered at the centre that was aimed at Refugees and Asylum Seekers.

Alisha Sajid
Monitoring & Learning Coordinator



In January we secured Funding from Derby City Council Adult Learning for a 5-month ESOL for integration course. The aim of this project was to enable asylum seekers to integrate well into society. The project was aimed at those who could not speak the language or those who spoke very little. Through this funding, we managed to find a free-lance ESOL tutor for 7 hours a week where she delivered 'high standard' classes throughout the course. Each week the lessons provided opportunities for the learners to learn a new language connected to community cohesion and increasing a sense of belonging to the local area.

The target was 40 students, however, due to the class being very popular and our funders recognising this through monthly reports, they gave us the opportunity for further funding to support the extra learners. We ended up delivering 43 sessions to 62 learners by the time we finished the course which was an exceptional number according to our funding partners. As well as standard classroom learning we organised workshops for our learners such as:

Football Sessions

We invited Derby County Football Club to attend a workshop where they promoted health and well-being sessions in the form of football activities. This was quite popular as we had many of our learners who went to DCFC on a weekly basis to play football, socialise and have some fun.



Field Trip

Towards the end of the course, we took our students on a field trip to Nottingham castle where they were able to experience the adventures of Robin Hood and roam Nottingham Castle. We travelled by bus so that our students could learn how to use a bus service. Everyone, including staff, really enjoyed this trip.



Sexual Health

With the majority of our clients coming from deprived countries where sexual health is a taboo topic, we found it necessary to educate them in this field. We organised a Sexual Health workshop where our learners discovered tools to keep them safe. They received supplies, promotional materials, helpline numbers and further information on how to be safe, but also have fun.



Certificate Ceremony

We ended the course by having a celebratory certificate ceremony. We had an attendance certificate for everyone who attended and then a recognition of hard work certificate for those who worked really hard and were able to achieve and progress further. Students were delighted to receive these certificates and those who received 2 were really proud, as they should be.



Outreach Support Officer's Remarks

Last year was marked by significant events in our community Centre and the country. As a result, our Centre was busier than ever. From an outreach perspective, over the last twelve months, we carried out 270 sessions with many different clients.



The majority of our clients live in Derby, however, few of them live in Nottingham. They are from different age groups, gender, and religion, however, most of them are elderly and members of the Bosnian Roma Community, many of whom suffer from various levels of physical and mental health issues.

We slowly established a certain level of normality after a long battle with Covid-19 and restrictions which finally allowed us to safely continue conducting outreach home visits. We continued to support our clients who rely on our help on weekly basis, especially when it comes to food shopping and paying bills on their behalf.

I feel the need to mention a particularly difficult case we had in the first half of the year. One of our clients received a serious health diagnosis and did not take the news very well, which unfortunately resulted in them attempting to end their life. Our staff member, Nedzad, arrived at their home before anyone else and he was by their side until the help arrived. Afterwards, we used all of our resources and knowledge to support this client mentally and emotionally in their recovery whilst providing them with all of the available information regarding the care options. I am proud of our staff for the way they dealt with this situation, especially Nedzad who demonstrated mental and emotional strength in

such a difficult and burdensome time. I strongly believe that our help contributed significantly to our client's improvement in their mental health stability, especially in the last months of their life.

Throughout the year, we provided support to our clients in many different areas, such as interpreting, offering advice, making telephone calls on their behalf, offering a listening ear and understanding for their concerns, filling forms, liaising with local authorities, GPs, housing agencies, schools, health professionals, pharmacies, and care agencies. This year was also marked by the energy and cost of living crisis which contributed to the increasing number of appointments we were giving out to our clients. Many clients called and visited us enquiring about energy rebate schemes and the government's cost of living support. We were able to support them with reliable information and guidance on this matter.

I would like to use this opportunity to thank all of the staff and volunteers for supporting me in my first year in this role and helping me settle at the Bosnian Centre so quickly. I would also like to congratulate everyone on a successful year in current and new projects, and I wish you happy holidays.

Aleksandra Kovacic
Outreach Support Officer

Saturday Activities

One of the key objectives of the Derby Bosnia-Herzegovina Community Association is to continue providing mother-tongue classes in Bosnian language whilst concentrating on the core curriculum and cultural activities alongside activities such as music and dance.

Wherever possible we concentrated on making a link with National Curriculum and supporting pupils' overall attainment and progress. However, we also recognise that the impact of the supplementary school on our pupils is not limited to their academic attainment, and indeed, there may be many wider benefits to their confidence, well-being, and development of character and skills

which are likely to be as important to the pupils and their parents.

We would like to say a big thank you to all the parents and tutors for their support and efforts to keep the supplementary school successful. We would also like to thank our wonderful students for their hard work and achievements.

EVENTS

AGM and The New Year's Celebration for Students



In December 2021, the Derby Bosnia-Herzegovina Community Association held its regular Annual General Meeting where the Organisation's work for the past 12 months was presented.

The response was satisfactory, especially when taking into account the COVID situation at the time. Using a PowerPoint presentation, Ferid Kevrić, Centre Manager, briefly presented the organisation's work for the past year.

All twelve members of the Management Committee have decided to stay on for another twelve months. There were no proposals or nominations for new members, so the composition of the Board remained unchanged.

The gathering was magnified by our dear guests from Birmingham. Anes Ceric, manager of BH UK Network, briefly addressed the audience and congratulated us on another year of successful work and stated that the Derby Bosnia Herzegovina Community Association is the best example for all Bosnian Community Associations in Great Britain and a proof that everything can be achieved with hard work. Emir Bolic also praised our Centre, our work and leadership, and invited BH Derby Supplementary School to visit Bosnia UK Network as soon as COVID conditions improved. On behalf of the BH UK Network, Anes and Emir presented our organisation with a silver jubilee award on the occasion of 25 years of existence and work.

At the end of the Annual general Meeting, the distribution of New Year's presents for the students of the Supplementary School took place.

We would like to thank all of the attendees for coming to the event, as well as all those who support the work of our organisation does.

Holocaust Memorial Day 2022



On 27th January 2022, the Derby Bosnia and Herzegovina Community Association marked the Holocaust Memorial Day - the remembrance day of all the victims of Nazi regime during the Second World War as well as those genocides that occurred before and after, including the one that occurred in July 1995 in Srebrenica.

Our organisation's contribution to the program consisted of valuable speeches that were given by His Excellency Vanja Filipović, Ambassador of Bosnia and Herzegovina in Great Britain, alongside representatives of the Ukrainian and Armenian embassies, and Mualja Karahasani as a representative of the Management Committee. The rest of the day was marked by laying flowers on a monument outside our Centre and watching a short film based on the consequences about the genocide in Bosnia and Herzegovina.

We traditionally finished the program at the QUAD Centre, where we were represented by a group of students from the Derby Bosnian Supplementary school took part, as well as the Bosnian cultural and artistic society "Mladost" from Birmingham. On this occasion, we would like to express our special thanks to them, alongside the BH Network, for their cooperation and support.

EVENTS

Srebrenica Memorial Day



Derby Bosnia Herzegovina Community Association marked the 27th anniversary of the Srebrenica Genocide. The Srebrenica Commemoration Event took place on 11th July 2022 at the Bosnia & Herzegovina Centre.

This year's programme featured speeches and prayers, and we traditionally laid flowers on the monument. During the programme, attendees had the opportunity to watch a film that was based on people's testimonies and experiences. The event was finished with refreshments that were provided.

Bosnia & Herzegovina Statehood Day



On the 25th of November 2021, we celebrated the Bosnia and Herzegovina statehood day. We organised a small event where the students of the supplementary school participated.

The program began by the intonation of the national anthem of Bosnia and Herzegovina, followed by poems about Bosnia and Herzegovina prepared by our Supplementary School pupils. We also set up a small exhibition of their handcrafts on the theme of our homeland, Bosnia and Herzegovina.

Health Without Borders



In June 2022, we hosted our first conference called "Health Without Borders". This was done in partnership with Sahakra, and as a part of our Tudor Trust project. The conference was held at the Derby West-Indian Community Association.

Alisha Sajid, our Project Coordinator and Ria Pahwa, Sahakra's Project Officer, presented the issues that people from the Balkan and Asian communities face when it comes to health and health services, along with the research findings.

Throughout the conference, we had the opportunity to hear from many speakers, such as Roy Webb, a Cabinet Member for Adults, Health and Housing; Sajda Kausar, a Public Health Community Engagement Manager; Clive Newman, a Director of GP Development Derby and Derbyshire CCG; alongside Adam Williams, a Community Development Officer from the Derby County Community Trust.

Our aim of the conference was to promote the role of community health educators, which Ferid Kevric and Jangir Khan highlighted as the main focus of the second stage of the project.

We are tremendously proud of the outcome of our first conference as it opened doors to possible future funding and cooperation with various organisations. This is a credit to our staff who ensured that the conference is a success.

We would like to thank everyone for attending and supporting our cause, and a special thanks to our volunteers for supporting us in such an important event.

EVENTS

Refugee Week 2022



In June 2022, we traditionally celebrated the Refugee Week. This year we organised an art exhibition.

Our artist Emira Ramic from Huddersfield presented her art pieces and organised a workshop where refugees and asylum seekers had the opportunity to learn art techniques and to even paint their own canvas. Mirko Cupkovic from Derby exhibited his artwork alongside Emira, and attendees had the opportunity to purchase them. Event was visited by Robin Wood, the Mayor of the City of Derby.



Our partner Derby Refugee Forum also held a Refugee Week event. Attendees had the opportunity to join creative activities such as rock painting. Participants mostly painted flags as a representation of the diversity of nations in Great Britain.

Our special thanks go to the mayor of the city of Derby and the students of St. Mary's School from Derby.

23rd Meeting of Bosnian Supplementary Schools in Great Britain

In June 2022, the 23rd meeting of the Bosnian Supplementary Schools in Great Britain was held in Coventry. During the event, students had the opportunity to socialise with students from other Supplementary

Schools and to compete. Our students from the Bosnia-Herzegovina Centre in Derby worked hard every Saturday on the art and rich program they presented on the day.



Sports activities including football and running were organised, alongside the workshops such as jewellery making, drawing on stones and face painting.

We would like to thank Coventry School for the invitation and a successful organisation of the event.

Ferid's Retirement Party

On 25th of June 2022, we celebrated Ferid's retirement, a long term Centre manager who selflessly and wholeheartedly helped others.

We organised a community event where everyone had the opportunity to celebrate Ferid's selfless and altruistic

work. We are grateful that Ferid will continue to support the Centre in the reduced amount of hours as a Project Consultant.



Many thanks to Ferid for the dedication and loyalty he has shown to his community countless times, and to everyone else, especially those who came to England as refugees and asylum seekers. His work has left a great mark that will be forever cherished and never forgotten.

STAFF AND VOLUNTEER TRAINING

OISC Level 1 Training



In October 2021, our staff and volunteers attended OISC Level 1 training which was carried out online and the staff had the opportunity to watch the presentation from the Bosnian Centre. This training was carried out as a part of our ESF project.

Alongside the induction training, we received the learning materials which will allow our staff to prepare themselves for the exam. Passing the exam will allow them to become registered Immigration Advisors.

Community Interpreting Level 2 Training



As a part of the ESF project, we were able to offer a Community Interpreting Level 2 Training in the Bosnian Centre. This was an 8-week course, which started in October and ended in December.

We were pleased with the interest this training raised in our community. After the assessment day, we registered four attendees, including one staff member. They attended the training six hours per week. Throughout the course, refreshments were provided for each ses-

sion. All of our attendees completed the training successfully and received their fully accredited certificates.

Safeguarding



Towards the end of 2021, we organised Safeguarding training for our staff and volunteers. We had 17 attendees who had the opportunity to learn about safeguarding and refresh their knowledge on how to keep children and vulnerable adults safe. The feedback we received from the attendees was that they found this training to be informative and valuable.

Workshops

During this busy year, we hosted a variety of workshops for staff and volunteers, however, they were also open to everyone else who was interested in them.

Two recruitment events were organised in cooperation with the Derby City Council. One was a Hello Fresh workshop, and the second one was Balfour Beatty. The purpose of these events were to give our service users a taste of what it's like to be working for these companies and to recruit. These events were open to everyone, and we were pleased with the attendance. We are pleased to say that a number of our service users ended up working for Hello Fresh as a result of attending the event that we organised.

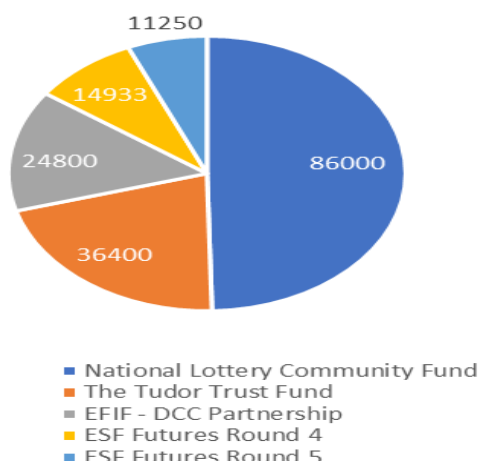
We also hosted a workshop which was organised by the Derbyshire Fire & Rescue Service. This workshop included a free safe & well check, alongside insightful information regarding the smoke alarms.

Many other workshops were organised at the Centre in cooperation with our partner Derby Refugee Forum whom we are working on a combining project with.

DERBY BOSNIA HERZEGOVINA COMMUNITY ASSOCIATION
RECEIPTS AND PAYMENTS ACCOUNT
YEAR ENDED 31 AUGUST 2022

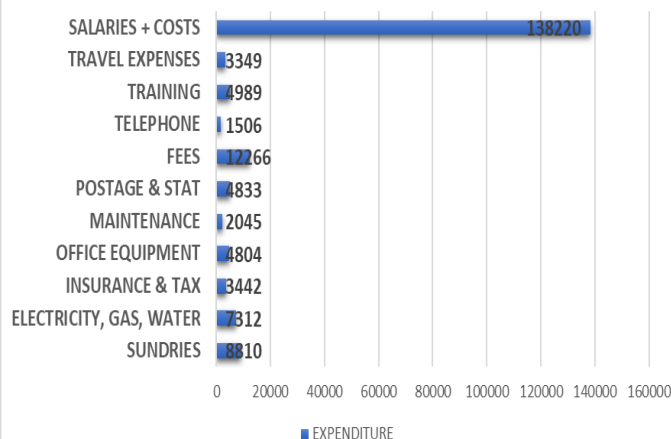
2021	Unrestricted Funds £	Restricted Funds £	2022 Total £
Income			
111668 Grants	0	173383	173383
9455 Donation & Invoiced Income	3738	0	3738
0 Subscriptions	763	0	763
280 Fundraising & Miscellaneous	4670	0	4670
121403	9171	173383	182553
Charitable Expenditure			
91817 Salaries & Associated Cost	16917	121303	138220
1581 Travel Expenses	1683	1666	3349
4645 Training	0	4989	4989
2336 Telephone	0	1506	1506
1081 Fees	0	12266	12266
1599 Postage and Stationary	0	4833	4833
2372 Maintenance	0	2045	2045
1125 Office Equipment	0	4804	4804
2519 Insurance & Tax	0	3442	3442
3339 Electricity, Gas, Water	1080	6232	7312
6139 Sundries	1447	7364	8810
118552	21126	170448	191574
525 Cost of General Funds	0	0	0
460 Managing & administering the charity	0	460	460
119537 Total Expenditure	21126	170908	192034
1866 Surplus (Deficit) for year	-11956	2474-	-9481
0 Transfer Between Funds	4236	-4236	0
93086 Funds Brought Forward	90593	4359	94952
94952 Closing Balance	82873	2598	85471

INCOME



We continued to receive funding from more than one source. The National Lottery Community Fund continues to be our core funding. We have also managed to secure a considerable amount of funding from The Tudor Trust, whilst also receiving funding from the ESF and Derby City Council Adult Learning. This kept us on track with planned long-term objectives. We consider ourselves extremely lucky for being able to keep our financial sustainability very healthy, especially during these very difficult times when many others are finding it hard.

EXPENDITURE



The expenditure came to around £73,000 higher than the previous year. This is mainly down to increased staffing levels due to additional projects. The expenditure was kept to a minimum level wherever possible. The building expenditure was planned as part of the Projects' delivery. As always, finances were examined by Derby Community Accountancy Services and the Annual Return to the Charity Commission will be submitted after AGM. We are satisfied with the level of spending compared to the work carried out.

Statement of Assets and Liabilities as at 31 August 2022

2021		2022
	Fixed Assets	
300000	Building	300000
0	Depreciation	0
300000		300000
	Current Assets	
94652	Balance at Bank	85171
300	Cash	300
0	Debtors	10000
94952		95471
	Liabilities	
0	Creditors	0
394952	Total Net Assets	395471

OUR MISSION AND VISION

Our mission is to provide support and confidential service to elevate the effects of poverty, sickness and distress of refugees from the Former Yugoslavia and the rest of the world, regardless of their ethnic origin and background. We believe that all refugees have the right to live in a just and equal society. We aim to achieve this by providing information, support, training and educational opportunities for all of them.

Aims and Objectives

- to provide practical and social support to all refugees.
- to provide advice services, support and reliable information.
- to elevate the effects of poverty and distress on refugees.
- to equally provide independent and impartial advice and support refugees and asylum seekers, who are on benefits or low income, disabled, elderly and vulnerable, residing in East Midlands.
- further development of the B-H Community Centre as a "One Stop Shop" place, as an efficient service for refugees and asylum seekers from all over the world.

We would like to express our gratitude to :

- Derby Refugee Forum
- Embassy of Bosnia and Herzegovina in London
- Parents of Children attending Saturday Activities
- BH UK Network
- Our Volunteers
- Statutory or voluntary organisations we have been working with during 2021-2022

A special thank you goes to our funders

- The National Lottery Community Fund
- ESF Community Fund
- Derby City Council
- The Tudor Trust

Your support keeps our organisation progressing and allows us to help countless people in need of our services. Thank you for understanding our vision behind each project.

With the help of our funders, we as an organisation have extended the range of services we provide, and we hope to continue to do so in the future.



Futures



the Tudor trust

Contact us

The Derby Bosnia-Herzegovina Community Association is a charity registered organisation. Registered in England and Wales number 1071955

The Derby Bosnia-Herzegovina Community Association
Bosnia & Herzegovina Centre
99 Curzon Street
Derby
DE1 1LN

t: +44 (0)1332 294 436
e: bihcommderby@hotmail.com
w: www.bihcommunityderby.co.uk

